Mission: To provide high quality health care and exceptional service, while promoting healthy lifestyles.

Vision: Affinia Healthcare is the patient-centered health home of choice in St. Louis, and is recognized locally and nationally as a dynamic and transformative leader among community health systems.

Values: Our patients, communities and staff can count on us to be dependable, compassionate, dynamic, and ethical in all aspects of our jobs.
Our Brand Pillars

Purpose

Our (uncommon) charge

We believe it is our role to listen to our patients carefully, to understand them first.

Change

For the greater good

Through an uncompromising compassion to provide exceptional care we are changing lives, one patient at a time.

Leadership

Guiding with heart and mind

By connecting compassionate care and our vision of what tomorrow’s healthcare can become, we are redefining our future.

Equality

The balance of health and care

Through the delivery of high-quality health care, we can ensure a balanced, healthy future, giving everyone access to reach their health potential.
Residents of the region and observers across the healthcare landscape are learning that our name has changed. In 2015, Grace Hill Health Centers became Affinia Healthcare! Through this development, Affinia Healthcare is improving its visibility and awareness, and strengthening our leadership role as a safety net health services provider.

A name change is a big step for any organization, especially one with a century of service to its credit. Yet, our patients can be assured the high quality of care and services they have relied upon will remain. Our patients will always be at the center of our organization.

Affinia is derived from the word “affinity,” meaning having an attraction to a person, idea or thing. The name accurately captures the close and positive feelings that our staff, governance, external partners, and most importantly our patients have toward Affinia Healthcare, its rich history, and the vital services we provide in underserved communities.

Ensuring a healthy future for our patients is what inspires us. As we serve every day and grow every year, we change lives at Affinia Healthcare – one patient at a time!
Services Provided

Audiology
Chronic Disease Management
Dentistry
Family Practice
Health Outreach Services
Homeless Services
Internal Medicine
Interpretation Services
Mental Health
  Adult Behavioral Health
  Substance Abuse
  Children’s Developmental Services
Mobile Medical and Dental Services
Moderate Complexity Laboratory Services
Mammogram - 3D Imaging
OB/GYN
Optometry
Podiatry
Pediatrics
Primary Care Cardiology and Nephrology
Psychiatry
Psychology
Prenatal and Pediatric Care Management Support
Public Housing Services
Referral Planning
Transportation Services
Urgent Care
Women, Infants, and Children (WIC) Services
X-Ray and Digital Ultrasound Services

Partners
Archdiocese of St. Louis Schools
A.T. Still University, Missouri School of Dentistry and Oral Health
Beyond Housing
Behavioral Health Network
Bridgeway Behavioral Health
BJC Healthcare
BJC Behavioral Health
Center for Hearing and Speech
Confluence Academy
Flance Early Learning Center
Grace Hill Settlement House
Hazelwood School District
International Institute of St. Louis
Junior League of St. Louis
Legal Services of Eastern Missouri
Maryville University
Missouri Foundation for Health
Missouri Primary Care Association
National Association of Community Health Centers
Midwest Podiatry
Normandy School District
St. Louis College of Pharmacy
Saint Louis University
Salvation Army
Southern Illinois University - Edwardsville
St. Louis City Department of Health
St. Louis Community College
St. Louis Integrated Health Network
St. Louis Regional Health Commission
St. Mary’s Hospital
St. Patrick Center
St. Louis Public Schools
Urban Strategies
University of Missouri - St. Louis
Washington University
Affinia Healthcare has been busy during the past five years! We have grown and continue to expand our capabilities to provide additional services to the St. Louis community. The future forecast calls for continued growth and to achieve healthy outcomes.
(June 2015)
The St. Louis Dental Education Center, a Partnership between A.T. Still University and Affinia Healthcare opens.

(August 2015)
Medication Assisted Treatment Program for Opioid Addiction was launched.

(June 2016)
Affinia Healthcare earns PCMH Level 3 designation by NCQA.

(August 2016)
Once again, we received The Joint Commission Gold Seal of Approval.

(2016)
A partnership with Beyond Housing results in new Pagedale location that opens in May 2017.

(March 2015)
We changed our name from Grace Hill Health Centers to Affinia Healthcare.

(2015)
Chronic Pain Management program implemented.
“The nice way! Everyone treats me the nice way - from the receptionist and registration staff, to my doctors and dentists, I am treated with respect and patience ... I am excited that my primary care doctor, dentist and audiologist are all at Biddle! It is very convenient to have everything I need under one roof. Affinia Healthcare is my health care home.”

Katherine F.
Affinia Healthcare patient

“Hands down, Affinia Healthcare is my community health center of choice! I have been a patient of Grace Hill, now Affinia Healthcare, for a long time. I know that when I walk through those doors, I am going to get the high-quality care that I need! I can choose to go anywhere for care, but my choice will always be Affinia Healthcare.”

Melva C.
Affinia Healthcare Patient
Our Patient Demographics 2016

43,001
Total Number of Patients

88%
Patients that have an income below 100% of federal poverty guidelines

42%
Receive Medicaid

42%
Do not have insurance

8%
Patients who are homeless

6%
Receive Medicare

9%
Private Insurance

- 67% - African American
- 26% - Caucasian
- 2% - Asian
- 5% - Unreported

11% - Patients who ethnically identified as Hispanic/Latino
Community Impact 2016

216,097
Total Number of Clinic Visits

- 92,368
  Total Number of Medical Care Services

- 53,663
  Substance Abuse Services

- 35,518
  Dental Services

- 11,554
  Mental Health Specialist Services

- 17,560
  Enabling Services

- 5,434
  Podiatry, Audiology, Vision, Speech Therapy, and other professional services
Our board of directors and senior executives are cautious stewards over our organization’s financial resources. As a matter of good business principle, we endeavor each year to earn a modest profit from operations so that we remain vibrant and sustainable. At the same time, we make sure that our resources are wisely distributed among vital programs that serve the needs of our patients and our communities.

In 2016, pre-audit, we posted a net income from operations of $624,282 or 1.67% of total revenues of $37,320,008 for the year. Generally speaking, this is the normal outcome. Reimbursements through Medicaid and other insurances, and patient co-pays, represent about 69% of our revenues. Federal grant sources that offset the cost of care provided to people who qualify for our sliding fee scale represent 21%. Another 10% comes from other grants and donor support.

The total cost to provide and support medical, dental, mental and behavioral health, and pharmaceutical services absorbs more than 80% of our expense budget. The provision of case management, WIC, interpretation, community education and outreach services, and other enabling services receive the balance of our financial support.
Board of Directors

**Officers**

Mitchell Baris  
Chair

David Walters  
Vice Chair

Gilbert Peoples  
Secretary

Jean Frazee  
Treasurer

Robert Jacobson  
Immediate Past Chair

**Members**

Alexis Sleet  
Debra Fox-Johns  
Dirk Robinson  
Elizabeth Coleman  
Georgia Harris  
Gwendolyn Hall  
Harry Dengler  
Joan D’Ambrose  
Laurel Tinsley  
Paula Davis  
Pamela Barsh  
Sreenu Dandamudi  
Tondaleria Curry  
William Van Luven

**General Advisors**

Dr. John Lynch  
Kimball McMullin  
Jan Vest  
Peter Bunce  
Riisa Easley  
Vickie Lomax

**Ex-Officio**

The Rt. Rev. George Wayne Smith  
Alan Freeman
Our organization of 400+ staff is managed by 30 professionals. Eight of those leaders are members of a senior executive team that provides oversight of Affinia Healthcare operations.

Alan O. Freeman, MBA, FACHE, is president and CEO. He joined us in 2006. His professional experience spans more than thirty years, including chief executive roles in two hospitals and two community health centers. For a six-month period in 2013, Alan was privileged to serve as Director of the Missouri Department of Social Services. Upon his decision to return to health care leadership, our board of directors welcomed his continuance as Affinia Healthcare’s CEO.

Like so many on our staff, Alan is actively engaged in activities that benefit others and the community. He serves on five boards of directors, and is an adjunct professor in the Walker School of Business and Technology at Webster University in St. Louis.

An undeniable passion for our mission is always on display at Affinia Healthcare. Whether through patient care and service, or giving back through volunteerism or donor contribution, our engaged staff and various supporters continually prove the depth of their generosity and strong commitment to our vital work. We care deeply, and it shows.

Our executive leadership team includes: Alan O. Freeman, President and CEO; Dr. Kendra Holmes, Vice-President, Chief Operating Officer; Dr. Melissa Tepe, Vice President, Chief Medical Officer; Janet Voss, Vice President, Chief Financial Officer; Veronica Richardson, Vice President, Corporate Compliance and Quality Improvement; Jim Anderson, Vice President, Chief Information Officer; Yvonne Buhlinger, Vice President, Development and Community Relations; and Alice Boon, Vice President, Human Resources.
Affinia Healthcare’s Board of Directors has identified the formation of the new Affinia Healthcare Foundation as a key strategy towards assuring that our organization would continue to provide the highest level of care for the neediest and most at-risk.

The charge of the Affinia Healthcare Foundation is to assist with fundraising strategies that support our Mission, Vision, and implementation of our Strategic Goals.

In January 2016, a team of community advisors, board members and staff convened to advise our organization on the establishment of the new Foundation.

The Foundation Planning Team has provided guidance in formulating the By-Laws and Articles of Incorporation, and assistance in the identification of board members to lead the new Foundation.

The inaugural Affinia Healthcare Foundation Board of Directors is expected to be installed in 2017.
The following donors have generously helped Affinia Healthcare provide the care and resources our patients need to lead healthier and more productive lives. We thank them for their invaluable support!

AETNA BETTER HEALTH
A.F. & G.D. ANTOUN
AMAZON
AMERICAN CANCER SOCIETY
ALAN & DEE FREEMAN
AMY ROME
AT&T
KARL & CAROL BARNICKOL
BANK OF AMERICA
BARTER BAEBLER
BILL & MELINDA GATES FOUNDATION
BRIAN WEBB
CENTENE CORPORATION
COLLEEN & JOHN EPSTEIN
CORY HARTUNG
D MAHONEY
DANIEL DAVID
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SPENCER SMITH
VINCENT ANDREWS
WADE HAMPTON
WILLIAM VAN LUVEN
YOURCAUSE
YOUTH BRIDGE
YVONNE BUHLINGER
Meeting needs of our community since 1906
We are grateful for our community’s trust and support.
Convenient Locations

4414 North Florissant Avenue
   St. Louis, MO 63107

2220 Lemp Avenue
   St. Louis, MO 63104

3930 South Broadway
   St. Louis, MO 63118

1717 Biddle Street
   St. Louis, MO 63106

6763 Page Avenue (Opening May 2017)
   St. Louis, MO 63133

BJC Behavioral Health
   1430 Olive Street, Suite 500
   St. Louis, MO 63103

Affinia Healthcare
   St. Louis Dental Center
   1500 Park Avenue
   St. Louis, MO 63104

Affinia Healthcare
   Flance Early Learning Center
   1908 O’Fallon Street
   St. Louis, MO 63106

Affinia Healthcare
   Midtown Service and Treatment Center
   2900 Washington Avenue
   St. Louis, MO 63103

Affinia Healthcare
   Administration
   1717 Biddle Street
   St. Louis, MO 63106
Affinia Healthcare
PO Box 551
St. Louis, MO 63188

Main Line: (314) 898-1700